

# NINA ARMANDO

## ONLINE STORE REFUND FORM

Thank you for shopping with NINA ARMANDO.com. We hope you enjoy your NINA ARMANDO item (s) and visit us again soon. Had a change of mind and need to return or exchange something? It couldn't be easier.

Online returns,

Please note, orders processed via our Online PayPal facility, can only be returned, exchanged or refunded by our online store.

Online orders being returned, if you'd prefer, you can post your items back to us, simply return the item (s) along with its original packaging, also to be returned any supplied shoe or handbag pouches, any barcode tags still intact as supplied and fastened on supplied item, or other ticketing information which must be attached as supplied to you in their original condition, along with this form and a copy of your sales receipt or other supporting sales documentation returned to:

NINA ARMANDO Returns Level 6, 603 MLC Centre 19 Martin Place Sydney NSW 2000 Australia

Registered Post or parcel is strongly recommended when returning any item.

To help us process your exchange or return as quickly as possible, please supply the following information to successfully complete your request.

**Copy of Receipt** attached, Invoice or order number to be supplied by customer for all product returns:

Customers Name: \_\_\_\_\_

Daytime contact number: \_\_\_\_\_

Email address: \_\_\_\_\_

Number of items to be Return: \_\_\_\_\_

Customer Return Goods Delivery Address \_\_\_\_\_

---

### Returns & Refunds Form:

Quantity:	Product Code:	Product Name:	Refund Y/N	Reason Code:

Reason for refund, please select a code: Please choose one of the appropriate codes relating to your return and note the code, under the Reason Code column of this Returns & Refunds document,

Code, R1: Isn't the right fit,

Code, R2: Not pictured as seen online,

Code, R3: Ordered more than one,

Code: R4: Doesn't suit me,

Code: R5: Faulty, (if R5 is selected, please provide details in a few words below to complete the return process.)

### Faulty Item Description:

---

\* Please allow up to three weeks from the day you post your return item for your account to be credited.

Your refund will be credited to your original payment method upon NINA ARMANDO having received the returned items as per our online return policy. Customers will be responsible for all returned shipping and handling charges.

If you have any questions please email us at: [customerservice@ninaarmando.com](mailto:customerservice@ninaarmando.com) or call us on +61 2 92323232.